Advance your career in health care quality and health outcomes through the Institute for Health Outcomes and Policy’s (IHOP) innovative online Graduate Certificate in Health Care Quality Improvement.

This 12-credit certificate program prepares professionals in health care to implement quality improvement initiatives and to manage populations of patients to optimize efficiency and effectiveness of care and services. Participants learn to use the techniques of statistical process control, selected tools from operations research and quality improvement, information management technology, and qualitative decision-making applications to ultimately improve health service outcomes.

IHOP’s Graduate Certificate in Health Care Quality Improvement meets the growing need for health care quality and health outcome improvement, as well as policy and research specialists who can grow and sustain a culture of continuous improvement. Graduates will be prepared for positions within health care organizations or policy agencies that require skills in health care quality and health outcome improvement, and be able to:

- Develop, implement, and evaluate health care quality and health outcomes improvement initiatives
- Translate national quality expectations into daily operations
- Apply processes and tools to measure, analyze, and interpret quality improvement data
- Understand information technology systems to support quality assurance

The online format allows health care professionals to advance their education while working full-time, and also provides students with a rigorous curriculum and access to the resources and experts at IHOP. The curriculum of the certificate program can be found here.

Further Information is available by contacting Simonne S. Nouer, MD, PhD.